



THE GAME-CHANGING SOLUTION FOR STATEWIDE WINDOWS & DOORS' COMMUNICATION NEEDS

Statewide Windows & Doors, a window and door installation company with over 25 years of experience, faced challenges in finding a reliable and cost-effective communications solution to meet their needs. After experiencing frustration with their previous provider, they turned to PanTerra Networks to improve their communication and collaboration capabilities.

With the help of PanTerra's robust features and exceptional support, Statewide Windows & Doors was able to streamline their operations and improve their customer service, all while saving on costs. PanTerra's advanced VOIP system and comprehensive reporting capabilities provided Statewide with unprecedented flexibility and visibility into their call handling process, allowing them to identify and address areas for improvement.

Overall, Statewide Windows & Doors' experience with PanTerra Networks was overwhelmingly positive, and they would highly recommend the platform to other businesses in need of a reliable and cost-effective communications solution.

THE CHALLENGE:

-  **Inefficient communication channels**
-  **Difficulty in collaborating remotely**
-  **Inability to quickly respond to customer needs**
-  **Lack of integration between different communication tools**
-  **High costs and complexity software solutions**

USE CASES:

-  **Integrate multiple communication channels into streamlined process**
-  **Improved productivity**
-  **Better remote collaboration**
-  **Faster response to customer needs**

WHY STATEWIDE WINDOWS & DOORS CHOSE TO USE PANTERRA

-  **1 Unified communication channels**
-  **2 24/7 customer service support**
-  **3 Ease of use and implementation**

“ In the Customer's Words:
Panterra has been a game-changer for our company
Samer Samaan
 Marketing Director, Statewide Windows & Doors

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