



Under Embargo until Wednesday, April 9, at 7 a.m. ET

SmartBox is First File-Sharing Service to Integrate Google, Outlook and Yahoo Contact Management

Fully Customizable Contact Management Now Possible Within File Sharing Through PanTerra Networks

SANTA CLARA, Calif., April 9, 2014 – [PanTerra Networks](#), the leading provider of unified cloud services for mid-market enterprises, today announced it now allows the import and management of Google, Outlook, Yahoo and *.csv contacts within file sharing via [SmartBox™](#). To date, virtually all file-sharing providers only import email addresses and they don't even display them to the user. Now, for the first time, a file-sharing service offers the ability to do a complete contact import and management, including email, name, address and phone number, and to act on specific fields (e.g., make a call). These capabilities allow organizations to condense and synchronize contact information and to streamline communications both internally and externally, saving time and money.

“The business functionality of file-sync-and-share services is still lacking as those consumer-facing services redirect to business. One function these services need to include is the ability to streamline file sharing with all contacts in a database – this is a major requirement for optimal business communication,” said Colm Keegan, senior analyst for Storage Switzerland. “Services like SmartBox are setting themselves ahead of the curve in having basic business functions like contact management built in to make file sharing in the cloud a reality for companies.”

SmartBox imports all relevant contact information fields and displays them to the user. If the user needs to look up the contact's address or fax number, it is available instantly. SmartBox also activates the communications fields of a contact so a user can email, call, fax or videoconference with a contact with a click of the mouse. This feature improves responsiveness and reduces friction in connecting with potential customers and clients.

Through SmartBox's contact management, users can also:

- Instantly see the contact information of all users sharing a particular file, which allows users to instantly connect with each other through email, calling, IM or faxing
- Show real-time presence of the shared contact if the status of the user's presence is available
- Easily create global and personal contact groups
- Find a contact instantly by typing only a few characters into the dynamic search box

Consistent, Ultra-High Service for Optimal Performance All the Time

SmartBox significantly improves upon today's separate store, share and sync features by providing consistent ultra-high service attributes. By optionally deploying full end-to-end management of its cloud services, last-mile bandwidth and associated networking equipment, PanTerra Networks delivers service attributes far exceeding industry averages in availability, reliability, security, scalability, Quality of Service (QoS), Service Level Agreement (SLA) and support. These attributes ensure optimal performance while guaranteeing complete IT peace of mind.



Share Sub-Folders with Flexible Share Privileges for Better Collaboration

Sub-folder sharing and flexible share privileges make it possible to organize and securely share any document exactly the way the user wants and with exactly who needs it. Since data is shared and synced automatically across an organization, sharing and collaborating is quick and easy. Team members can use the SmartBox online workspace to monitor, view and modify content from anywhere on any device – all in real time.

About PanTerra Networks

PanTerra Networks is a unified cloud service provider, delivering WorldSmart, its family of secure, ultra-reliable, future-proof unified cloud services. WorldSmart includes SmartBox, the world's first file sharing service that communicates. It also includes CloudUC, a complete unified communications service that can upgrade and replace an enterprise's existing communications infrastructure with a next-generation cloud-based communications service. With PanTerra's unified cloud service solution, enterprises gain the highest levels of security, scalability, reliability, availability, quality of service, service level agreement and support available while significantly lowering their total cost of operations and IT administration complexities. PanTerra Networks solutions are available through a global network of channel partners. For more information, call us at 1.800.805.0558 or visit www.panterranetworks.com.

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