

PanTerra Enriches Streams, its Next-Generation Unified Cloud Service with Business Intelligence, Enhanced Notification and Mobile Improvements

Doing business smarter and faster just got a whole lot easier

SANTA CLARA, Calif. – November 1, 2017 – PanTerra Networks, the leading provider of unified cloud services for mid-market enterprises, today announced a major upgrade to Streams, its unified communications, team messaging and file sync & share cloud service. With today's release, Streams adds enhanced business intelligence with powerful graphical analytics and expanded reports, real-time and threshold notifications and improved mobility collaboration. These new enhancements further solidify Streams as the ideal multi-service cloud communications solution for large and growing enterprises.



With the new graphical analytics and reporting capabilities such as period over period comparison, companies can instantly spot trends and see potential areas of improvement in their business. The user comparison capability allows managers to see how specific users are performing against company defined performance metrics in real-time. With SmartBox, Streams' HIPAA secure unlimited cloud file sync and share service, companies have access to a lifetime of analytics data that they can review, compare and measure against

“The new business intelligence feature with enhanced graphical analytics gives our marketing team a quick snapshot of response times measured to thresholds we've set to make better real-time staffing changes or adjustments on the fly,” said Mike Silipo, Director of Marketing at Garage Door Inc. “In addition, the historical trend reports enable us to better plan for future activities in conjunction with



marketing campaigns. We use organizational reports daily to track over 8,000 local telephone numbers in all the areas we support and to manage our local labor.”

Arthur Chang, President and CEO of PanTerra, said, "We're proud of our business intelligence offering and excited to see the level of customer adoption Streams has had in such a short time. We feel the quickest way to enable businesses to make sound decisions is to provide them with a cloud solution that delivers unified analytics across all their cloud services so that they can gain a holistic view of their company's performance in real-time and over time. Streams analytics does exactly that by keeping executives and managers informed through a unified, real-time analytics dashboard and through comprehensive historical reports. Our ability to give customers access to all their analytics data over the lifetime of their account is a huge plus for our customers.”

About PanTerra

PanTerra is a business-class Unified Cloud Service Provider, seamlessly delivering unified communications, team messaging, contact center, file sync & share and business analytics through [Streams](#), its unified cloud solution. Streams is a business-class, HIPAA secure, ultra-reliable, futureproof unified cloud service that can be custom configured on a user by user basis and consistently deployed world-wide.

Streams includes [unified communications](#) and [team messaging](#) services that can upgrade or replace an enterprise's existing communications and team messaging infrastructure with a next-generation cloud-based solution and [SmartBox](#), its HIPAA secure, enterprise cloud file storage, sync & share service.

All Streams services can be self-managed or provided through SentraCloud, its fully managed solution delivered by PanTerra, which includes the management of all Streams services, optional last mile MPLS connectivity and any associated on-premises networking equipment.

With PanTerra's Unified Cloud Service solution, enterprises consolidate their cloud services, gain the highest levels of security, scalability, reliability, availability, quality of service, service level agreement and support while significantly lowering their total cost of operations and IT administration complexities. PanTerra is headquartered in Santa Clara, CA.

For more information, please visit www.panterranetworks.com or call +1 800.805.0558 or email us at info@panterranetworks.com .

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