

PanTerra Partners with Bigleaf Networks to Deliver SD-Wan Services

New Product Offering Ensures Highly Reliable Seamless Failover Infrastructure for Enterprises

SANTA CLARA, CA AND PORTLAND, OR – JANUARY 30, 2019 – <u>PanTerra Networks</u>, a leading provider of unified cloud services for mid-market enterprises, and Bigleaf Networks, the Cloud-first SD-WAN service that optimizes Internet and Cloud performance by dynamically choosing the best connection and adapting application prioritization in real-time, announced today a wholesale agreement to deliver Bigleaf's SD-WAN as part of PanTerra's Streams offering. With the inclusion of Bigleaf's SD-WAN, PanTerra's customers will benefit from the following key features:

* Simple Install: Routers come pre-configured, requiring no changes to existing security environment. The install is simply a matter of adding the Bigleaf-provided public IP address to the existing firewall.

* Intelligent load balancing: Monitors circuit conditions and adapts load balancing in real-time to match application traffic needs to circuit performance.

* Dynamic QoS: Autonomously detects and prioritizes VoIP and other collaboration traffic in both directions across commodity Internet connections, even with varying bandwidth.

* Avoid dropped calls: Provides the benefits of Border Gateway Protocol (BGP) without the hassle and cost. Applications stay connected even if a circuit fails.

"We're excited to see cloud providers such as PanTerra see the value in using Bigleaf SD-WAN with their service offerings for real-time quality of service, load balancing, and uptime protection," said Joel Mulkey, Bigleaf founder and CEO. "With more applications running across customer networks all the time, customers need a solution built on intelligent software to protect their critical communication and collaboration applications. PanTerra's robust end-to-end solution is a perfect match with our company focus."

Arthur Chang, PanTerra President and CEO, said, "The inclusion of Bigleaf's SD-WAN offering is a natural extension of our connectivity portfolio and end-to-end solution strategy for our customers ensuring a connection to our cloud services. The reporting visibility into multiple networks will allow our customers insight into the quality of connections while utilizing the best possible path in real-time for mission critical communications. We're excited to offer this very compelling solution to our existing installed-base and future customers, regardless of size."

About Bigleaf

Bigleaf Networks is the intelligent networking service that optimizes Internet and Cloud performance by dynamically choosing the best connection based on real-time usage and diagnostics. Inspired by the natural architecture of leaves, the Bigleaf Cloud-first SD-WAN platform leverages redundant connections for optimal traffic re-routing, failover and load-balancing. The company is dedicated to providing a better Internet experience and ensuring peace of mind with simple implementation, friendly support



and powerful technology. Founded in 2012, Bigleaf Networks is investor-backed, with service across North America.

About PanTerra

PanTerra is a business-class Unified Cloud Service Provider, seamlessly delivering unified communications, team messaging, contact center, file sync & share and business analytics through Streams, its unified cloud solution. Streams is a business-class, HIPAA secure, ultra-reliable, futureproof unified cloud service that can be custom configured on a user by user basis and consistently deployed world-wide.

Streams includes <u>unified communications</u> and <u>team messaging</u> services that can upgrade or replace an enterprise's existing communications and team messaging infrastructure with a next-generation cloud-based solution and <u>SmartBox</u>, its HIPAA secure, enterprise cloud file storage, sync & share service.

With PanTerra's Unified Cloud Service solution, enterprises consolidate their cloud services, gain the highest levels of security, scalability, reliability, availability, quality of service, service level agreement and support while significantly lowering their total cost of operations and IT administration complexities. PanTerra is headquartered in Santa Clara, CA.

For more information, please visit <u>www.panterranetworks.com</u> or call +1 800.805.0558 or email us at <u>info@panterranetworks.com</u>.

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