



The complexities of retail have changed dramatically over the last 5 years. Brick and mortar has become the showcase, and warehouse and online transactions dominate this dynamic and highly market-driven world. The change in customer behavior has forced retailers into looking at new ways to improve communications - both internally and with their customers, while also reducing overall operating costs.

A Complete Unified Communication Platform for the Whole Organization

- Service for all sites and communication types
- Calendaring system, file sharing and email to keep everyone accessible, on the same page and on schedule
- Group stores, teams and individuals together for phone, email, instant messaging and broadcast voicemails to increase productivity and accessibility across the whole organization
- Direct dial access numbers and automated attendant call distribution for the entire organization
- Webinars on the fly so information with clients and employees is at your fingertips

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- MobileMessage – so mobile people get instant text messages or emails on cell phones improving accessibility
- Complete contact center and remote agent and supervisor capabilities unifying front lines with operations for superior response and customer service

Total Communication Cost Reduction and Improved Infrastructure

- Eliminates duplication, complexities and significantly reduces costs and administrative overhead
- SaaS delivery essentially eliminates on-site equipment, applications and maintenance; thereby reducing capital expenses and maintenance costs
- Futureproof guarantee gives a foundation that eliminates obsolescence or scale forecasting
- Native multisite architecture allows businesses to dynamically change without any communication technology limitations

PanTerra takes retail organization communications to another level of speed and efficiency.

CONTACT US TODAY FOR A DEMO!

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Trusted by



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