

Retail Industry Vertical



PanTerra Networks is a unified cloud service provider, delivering its family of secure, ultra-reliable, future-proof solution for SMB and Mid-market enterprises. PanTerra includes Streams, a complete unified communications and collaboration service. PanTerra also includes SmartBox, the world's first communications-enabled file sync & share service. All PanTerra services can be self-managed by customers or authorized partners, or subscribed to as a fully-managed service with Sentra-Cloud. With PanTerra's unified cloud service solution, enterprises gain the highest levels of security, scalability, reliability, availability, quality of service, service level agreement and support available, while significantly lowering their total cost of operations and IT administration complexities.

The complexities of retail have changed dramatically over the last 5 years. Brick and mortar has become the showcase, and warehouse and online transactions dominate this dynamic and highly market-driven world. The change in customer behavior has forced retailers into looking at new ways to improve communications - both internally and with their customers, while also reducing overall operating costs.

A Complete Unified Communication Platform for the Whole Organization

- Service for all sites and communication types
- Calendaring system, file sharing and email to keep everyone accessible, on the same page and on schedule
- Group stores, teams and individuals together for phone, email, instant messaging and broadcast voicemails to increase productivity and accessibility across the whole organization
- Direct dial access numbers and automated attendant call distribution for the entire organization
- Webinars on the fly so infor-

- mation with clients and employees is at your fingertips
- MobileMessage so mobile people get instant text messages or emails on cell phones improving accessibility
- Complete contact center and remote agent and supervisor capabilities unifying front lines with operations for superior response and customer service

Total Communication Cost Reduction and Improved Infrastructure

- Eliminates duplication, complexities and significantly reduces costs and administrative overhead
- SaaS delivery essentially eliminates on-site equipment, applications and maintenance; thereby reducing capitol expenses and maintenance costs
- Futureproof guarantee gives a foundation that eliminates obsolescence or scale forecasting
- Native multisite architecture allows businesses to dynamically change without any communication technology limitations

PanTerra takes retail organization communications to another level of speed and efficiency.

CONTACT US TODAY FOR A DEMO! 800.805.0558

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